

Protect yourself from scams and fraudulent activity

To protect you from scams and fraudulent activity, please take note of the following:

We will NEVER ask you to:

- ⊗ Transfer money to the Monetary Authority of Singapore (MAS).
Our staff will never request transfers to MAS
- ⊗ Make payments to any account over the phone.
Always refer to official letters or myTLB for payment instructions.
- ⊗ Respond to calls claiming to be from MAS.
Our staff will never contact you on behalf of MAS.

How to stay protected:

- ✓ Always verify payment instructions through **official channels**.
- ✓ Be cautious of **unsolicited calls** requesting financial transactions.
- ✓ Individuals listed in the Register of Representatives are **NOT** from MAS.
- ✓ When in doubt, **contact us directly** through “Enquiries/Feedback” (Customer Support | Transamerica Life Bermuda) on our company website.